

**Transportation Services RV Open Forum  
11-12-2016; 9:30 a.m. to 10:30 a.m.  
Room 708, Equine Complex**

**Meeting called by: Transportation Services**

DH = Debbie Hoffmann

L = Lynn Wiggs

A = A.J. Wolf

D = David Marberry

KK = Kenny Kimbal

CW = Clint Willis

TL = Tim Lomax

**Welcome, Feedback and Comments**

- L- Let us start with questions and comments.
- Not happy with Aggie RV Park and the dust, Even if you just asphalt the drive lanes that would help. Kids cannot ride bikes or skateboards in the lot.
- D - Aggie RV Park is a temporary lot; we do not own or control the land.
- We do not want to have to move lots.
- D - In order to accommodate game day parking and traffic control; it was studied and decided that lots 43, 50, 88 and 100E become game day parking and that with the opportunity of a new full service lot, Lot 58, we consolidate our RV sites.
- Other SEC schools embrace tailgaters and have close proximity to campus. Here we are being pushed further away from Kyle Field and campus. Who do we speak with to influence the master plan for future RV lots? We love the atmosphere of tailgating, but also wants to be closer to campus.
- L - Presented master plan, explained the new athletic facilities to be built and how west campus is planned to grow in order to clear up confusion.
- D - Most SEC schools do not have very close RV parking to their football fields and those that do reserve it for donor RV parking.
- You could inexpensively “chip and seal” Aggie RV Park.
- I am irritated about the set-up of Lot 58 - particularly the sewer. There is not enough “green space” available for tailgating behind the RV spaces. The design of the lot is not good. Why was the space size shrunk?
- L - 20x40 feet is standard for an RV space. Clint Willis is in contact with the engineers to fix the sewer issue, but it will not be remedied this season.
- I feel singled-out with rules about slides hanging over into neighbor’s spot (a friend’s spot).
- D - It is not just you. I believe you and your neighbor agreed it was OK and once we determined this we will stay out of it.
- Lot 58 - the sewage valve is deeper than it needs to be and this is part of the issue.
- CW - I have spoken with the appropriate parties to get this fixed and they will further look into it.
- I purchased a part to help remedy this issue.

- Aggie RV Park - The light plants should not have the lights facing the RVs. The lights should be turned off by daybreak.
- L - It would be difficult having someone get there soon enough in the morning on game days. At that time we are readying all our staff so they can get out and set up their lots.
- CW - Do you even want the lights?
- Many customers concurred they do not.
- I do not want the lights shining on my RV because it lights up the entire side of it. I prefer it be readjusted.
- What can you do for our friends and relatives who are dropped off by an Uber or taxi...especially those who face difficulty walking?
- L - We will discuss perhaps modifying vehicle access rules for Uber or taxis. These should have identification and leave immediately after dropping off passengers.
- I want to know about 12<sup>th</sup> Man and parking spaces.
- L - 12<sup>th</sup> man has expressed a need for additional close in car parking spaces for a while.
- Is it possible to have a Lot 58 shuttle stop to and from campus so our guests can visit us?
- L - That is a good topic for Transit. There is parking available for pre-purchase to customers (Lot 63).
- Can we have the option to buy 2 Guest permits in Lot 63?
- L - Currently it is not possible to have 2. Olsen RV and athletics also park in this lot on game days, but I can look into it for season permit holders.
- The entrance into Aggie RV Park needs to be improved. It is a traffic jam most of the time.
- L - I will pass this to David.
- D - We have a plan we just implemented that staggers the check-in process between 2 check-in areas depending on where the RV is going in the lot to help alleviate the issue. It seems to work well when followed. We are working to train our cashiers to use it consistently. We are unable to widen the entrance due to drainage infrastructure in the area.
- L - David tirelessly works on the check-in process.
- The lot is not just crushed concrete. It is "dirty" gravel that is out there and I suspect that is how my RV got a flat tire from a metal piece. What is the plan if there is a flood and people get stuck?
- L - We have tow trucks that can be called if needed, but remember this is crushed concrete and not dirt.
- The pedestals are on the wrong side in Lot 58. You need to add one at the beginning and readjust the spaces to allow for better placement. Is there a plan to have a fence along the street because dogs and kids can easily get on the road (Penberthy)?
- CW - We can look into the pedestal issue.
- L - There is no plan to have a fence along Penberthy. The existing fence along Lot 58 is to keep the horses in their pasture.
- I do not want neighbors to be hanging over in my space in Aggie RV Park and there should be consistency in regard to space invasion. I would like regulation for exhaust from generators. You should require they use a Gen-Turi (exhaust stack).
- D - If you have an issue let us know and we will go out and address it. Many in the lot have requested to camp next to each other and agree, but if you have an issue, let us know and we will check it out.
- I would like to know about the assigned tow vehicle spaces in Olsen Park and who discussed this?

- L - It came up in an Advisory Committee meeting and was done for RV maneuverability.
- This creates issues for a non-existent problem. We would like the reserve spots to be taken out.
- DH - It was an Advisory Committee decision and we can revisit it.
- Can the sewage trucks come by sooner to service tailgaters between UTSA and LSU game? Also can we have water?
- L - What time? I can give it to the service people because they service all the porta-potties for our lots.
- I am frustrated with traffic from Aggie RV Park (previously in lot 50) to the game and how you have to leave over an hour before the game and how it takes approximately an hour to return when the game is over. I want an update on why it takes so long with traffic. Was traffic even alleviated?
- TL - Traffic has been alleviated. We are spreading the traffic congestion out on various roads surrounding campus. There is a learning curve.
- Can we leave RVs between UTSA and LSU?
- L - Yes, but you have to let us know, there is a charge and there is no security.
- There was an issue in Penberthy regarding a husband checking in for his wife.
- D - We spoke with him about it.
- No fence along Penberthy at Lot 58 is a safety concern.
- Can I pass down my spot to my family?
- DH - We looked at that topic extensively with the Advisory Committee and they agree RV spaces should go to customers on the waiting list and not be something that is a willable asset.
- I feel disenfranchised from the campus community and believe we should receive better treatment from the University.
- I am concerned with the stop sign removal at Chandler/Penberthy. I feel it is a safety issue with pedestrians. They do not realize the cross traffic does not stop anymore.
- TL - The 4-way stop was taken away prior to the beginning of the fall semester. Prior to removal traffic was backing up past George Bush Drive every weekday morning and again in the opposite direction in the afternoons. An officer had to work the intersection every day to move traffic through it on Penberthy. Traffic congestion has been greatly improved since the removal. We will look into what might be able to be done for game days, but changing it back and forth is likely not an option because it would lead to confusion and create greater hazards.
- I would like to thank you for getting things done and solving problems. We like the change on parking on Sunday mornings. I do have a problem with where the shuttle drops off at Kyle Field because my wife is disabled. We do not understand why we cannot go straight across Joe Rott to Kyle.
- DH - The path requires walking down the sidewalk next to the bus lane and then crossing over because we must keep the lanes where the buses are travelling free from pedestrians. It really is very unique to have the opportunity for us to drop off customers this close to the stadium as it is pretty unheard of across the country.
- TL - We really do not want people crossing randomly in between the buses in the bus area. We are working on better pedestrian crossings.
- We used the bus stop near the Bush Library heading for Kyle Field and when we came back they would only let us off on the other side of the road.
- L - Transit supervises this, they may have a different plan to move people after the game. (We confirmed after the meeting that buses stop at the stops heading toward campus pregame and the stops heading away from campus postgame. This is done to expedite service by limiting the number

of stops the buses are making to the locations where the maximum number of people are being served. Fewer stops means the buses can get back to pick up more people more quickly.)

- Why is it so hard to be able to drop off someone on campus after the game?
- DH - Up to 1 hour to 90 minutes post-game, moving traffic away from campus is our biggest traffic concern since there are over 100,000 people moving in that direction. If you can wait that long, outbound traffic control relaxes.
- Why are friends who park in Fan Field directed to park on the other side of the field and not allowed to park across from Aggie RV Park on Saturday?
- DH - The parking staff are tasked with filling the lot efficiently and need to direct everyone coming in on Saturday to the area of the lot they are currently filling. Your guests may also park in Lot 43 and Lot 118 on either side of Aggie RV Park for the same price and you can purchase a Guest Parking Permit for lot 43 ahead of time.
- How will the Wellborn/George Bush redesign affect Olsen tailgating areas?
- TL - Spoke about the current 3 level traffic plan for the area project. The current drawings do not indicate that it will take that much of the park. It should begin in 2020/2021.
- Who are the Lot 58 reps? I do not feel our concerns are being heard.
- What is the 1/3 point credit system?
- L - In the previous open forum customers wanted partial credit for posting on the exchange
- I feel penalized for not being able to sell to his friend and not get credit
- L - You can use the "reissue" option on the exchange and still get credit.
- Can you tell me more about the 2- or 3-night stay permit?
- L - When we originally added 3-night permits, we thought this would be a good option to offer everyone since we had requests to come to campus a day early for football on a regular basis. However, we have only a small number of customers request 3-night season permits. One issue that has come up is that when they sell one of their games on the exchange or by themselves they often do not recoup the cost for the third night. In the end, we have found it is just as easy to call our office and request the 3<sup>rd</sup> night individually and only when you need it. On Thursdays before each football game, we only make reservations for those people who already have the space on Friday and Saturday.
- Would there be the option to have a golf cart or something to take people to and from tailgates and Ubers/taxis in Aggie RV Field?
- L - We can identify Ubers and taxis and know they will not attempt to stay in the lot. Thus, we can allow them into the lot for drop-offs.
- The student rovers drive around the lots "too much".
- D - We have addressed this and they only drive around the lot to ensure that while people are setting up their sites they are doing so within the rules. It is much easier to ask customers while they are setting up to correct an issue than after they have fully set up and then have to take it all back down.
- It feels like our space is being invaded and like we are being watched.
- There is a water leak on Olsen that needs to be fixed.
- CW - It has been reported.
- People need to communicate better if they want to be on the RV Committee and be a lot representative. I walk around the lot to get feedback from fellow tailgaters about having reserved spaces. There were no complaints about it.

- I do not think that is the case. This was a non-issue previously and now it is an issue. I am confused why there was a solution to a non-problem? I feel that it benefits one spot and no one else.
- DH – We have addressed this issue and agreed we can revisit the plan.
- When is that reserve spot valid?
- D - Check-in to check-out.
- Could we post a sign for the lot representatives so everyone knows who to talk to regarding any issues?
- DH/D - We do provide them a sign for their RVs when they are elected to the committee but we can offer that annually for the representatives.
- Just send out a mailer to everyone in the lots to let them know who their lot representative is.
- I am concerned about kids playing in Aggie RV Park and having them play on gravel.
- DH - There is a beautiful park (showing them Research Park on the map) close by with walkways and ponds and grass where kids can play and ride their bikes. There is also grass on both the north and south sides of the lot for games.
- We appreciate you coming and know we have run a little long. Thank you!